Megan Hannah is the Director of External Communications for American Water, the largest water and wastewater utility in the United States. In this role, she leads strategic advocacy initiatives to educate stakeholders, legislators, and regulators on the benefits of private water and wastewater services. She also supports the company's business development efforts, helping to advance American Water's growth through targeted communications and engagement.

Megan serves on the Board of Directors for the United Way of Central West Virginia and the Putnam County Chamber of Commerce. She was named a West Virginia Executive Magazine "Young Gun" in 2025 and received the Putnam County Chamber of Commerce Young Leader Award in 2024. She earned two "Best of West Virginia" Crystal Awards from the Public Relations Society of America West Virginia Chapter for excellence in customer education campaign development and crisis communication. Megan was a State Journal Generation Next 40 Under 40 recipient in 2020, and she is a 2022 graduate of Leadership West Virginia.

Megan joined American Water in 2015 serving in community relations, external affairs and government affairs roles for West Virginia American Water for more than a decade. Prior to joining American Water, she spent three years in non-profit management, planning strategic community outreach and engagement for College Summit West Virginia. Before joining College Summit, she served in the higher education and advertising sectors.

Megan is a summa cum laude graduate of West Virginia Wesleyan College where she earned her Bachelor of Arts Degree in Public Relations. She later earned her Master of Science Degree in Integrated Marketing Communications from West Virginia University and a holds a certificate in Advanced Crisis Communication from Public Relations Society of America and a certificate in Public Speaking and Rhetoric from Harvard University.

Megan is an avid reader and lifelong learner. She and her husband, Justin, enjoy spending time outdoors with their son, Parker.